## **VERMONT FY 2017 LIHEAP**

### PERFORMANCE MANAGEMENT SNAPSHOT

In FY 2017, Vermont furnished LIHEAP bill payment assistance to 26,443 households. They collected main heating burden data for 7,575 households (29%)

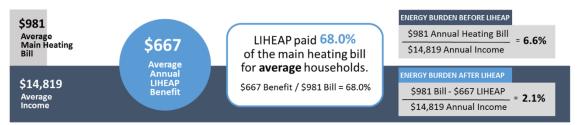
# Does LIHEAP furnish higher benefits to higher burden households?

**Yes.** In Vermont, the total LIHEAP benefit received by high burden households in FY 2017 was about **\$160 (24%) more** than the total LIHEAP benefit received by the average recipient household.

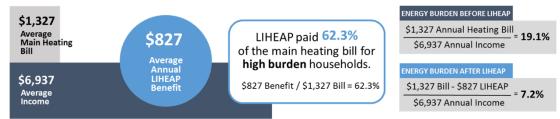
# Does LIHEAP pay a larger share of the home heating bill for high burden households?

**No.** In FY 2017, LIHEAP paid **68.0%** of the main heating bill for average households in Vermont, while LIHEAP paid **62.3%** of the main heating bill for high burden households.

#### All Households



#### **High Burden Households**



### **Prevention and Restoration of Home Energy Service Loss**

As a Result of Bill Payment Assistance

Prevention (88%)
3524 Occurrences
Restoration (12%)
480 Occurrences

As a Result of Equipment Repair or Replacement

Prevention (0%)
0 Occurrences
Restoration (100%)
86 Occurrences

- In FY 2017, LIHEAP benefits in Vermont prevented the loss of service 3,524 times, by stopping threatened utility service disconnections and by delivering fuels to homes that were at risk of running out.
- In FY 2017, LIHEAP benefits restored home energy service 480 times for households who had been disconnected by their utility provider or who had run out of fuel oil, propane, or wood. In addition, the program restored home energy service 86 times by repairing or replacing inoperable heating or cooling equipment.